



UNITED STATES & CANADA

RETURNING HOME

Please be sure that you have gathered all your belongings to ensure that nothing is left behind. If your flight departs later in the day, you may wish to arrange to store your bags at the hotel bell desk and retrieve them on your way to the airport.

THANK YOU FOR TRAVELING WITH PLEASANT HOLIDAYS

We look forward to serving you again during your next vacation to the United States & Canada, the Caribbean, Central America, Europe, Hawaii, Mexico, the South Pacific and Cruises.

Thank you for selecting Pleasant Holidays. We look forward to making your vacation memorable.

Please take a few moments to review this travel information to ensure you have a truly pleasant holiday.

IMPORTANT CONTACT INFORMATION

Prior to Departure

For general assistance call Pleasant Holidays at 1-800-448-3333.

During Travel (including Day of Departure)

For assistance call Pleasant Holidays at 1-800-247-4958.



TRAVEL WISELY

Identification

For travel within the United States, the Transportation Security Administration (TSA) requires adult passengers (18 and older) to show a federal or state-issued photo ID that contains the following: name, date of birth, gender, ID expiration date and a tamper-resistant feature. Individuals whose identity cannot be verified by TSA will not be allowed to enter the screening checkpoint or onto an airplane. Please visit www.tsa.gov for more details.

Travel to Canada for all U.S. citizens requires a passport or equivalent document such as a U.S. Passport Card, NEXUS Card or Enhanced Driver's License (available in select states). For additional information, visit <http://travel.state.gov>.

Any person younger than 18 is considered a minor for travel purposes. Minors traveling with only one parent must have a notarized written permission statement from the other parent. In the case of deceased or divorced parents, legal proof of custody must be carried to accept just one signature on the letter. Minors traveling unaccompanied or with anyone other than their legal parents or guardians must obtain an original notarized letter of permission signed by both parents. Airlines will also require the name, address and phone number of the person meeting the unaccompanied minor upon arrival.

Airport Check-In

Arrive at the airport at least two hours prior to departure to ensure a smooth check-in process.

Baggage

Baggage handling fees vary by airline. Please contact your carrier regarding the size, weight and number of bags you can check or carry on, the applicable charges and exceptions, charges for additional checked baggage, waivers for military personnel, guidelines for sports and specialty items and more.

DURING YOUR STAY

Currency

Canada's national currency is the Canadian Dollar, but U.S. dollars may be accepted in border and tourist areas. Change is generally given in Canadian currency. Major credit and debit cards are widely accepted as well. ATMs are available in most areas and are a convenient way to get local currency.

Rental Car Option

Pre-Registration & Rental Car Pick Up for U.S. Destinations:

Hertz #1 Club Gold members may take full advantage of the Hertz service benefits with their Pleasant Holidays car rental. Please provide your Gold number to your travel professional or Pleasant Holidays representative. Non-members may check in online to expedite their rental processing. Visit www.hertz.com at least two hours prior to pick-up time and follow the instructions provided. After claiming your bags at the baggage claim area, proceed to the Hertz shuttle. When you arrive at the Hertz rental location, proceed to the Hertz #1 Club Express Check-In line and present your online check-in confirmation page for fast, efficient service.

If you have not checked in online, proceed to the regular line and present your Pleasant Holidays travel itinerary. All taxes, service charges and local airport and license fees were collected at time of booking. In addition, Hertz requires a deposit paid either by credit card, cash, or travelers check.

Drivers must have a valid driver's license and be at least 20 years old. Hertz will charge a daily surcharge for drivers age 20–24, which is payable directly to Hertz.

Transfer Option

Due to limited baggage space, ground transportation companies may not be able to accommodate oversized items such as surfboards, bicycles, golf clubs, ski equipment and boxes. Transfer of these items may be at an additional cost payable directly to the ground transportation company or moved separately at owner's expense. Call the Transportation Desk listed on the cover of this booklet for details.

Hotel Check-In

Your accommodations are pre-paid. Please show your Pleasant Holidays travel itinerary to the front desk agent. A hotel voucher is not required. You will be asked to provide a credit card or cash deposit to cover any personal charges. Standard check-in time at most hotels is 4:00 P.M. If your room is not available upon your arrival, you may store your luggage with the bell desk at most hotels. Standard check-out time at most hotels is 11:00 A.M. If you plan to travel with a pet, be sure to verify in advance that pets are accepted at the hotel and if fees or restrictions apply.

Electricity

The standard electrical service in Canada is 110 volts (same as the United States). Some electrical sockets do not accept three-prong or polarized plugs so it is recommended that you bring your own adapter.

