

UPON YOUR ARRIVAL (continued)

your luggage, then proceed through customs where your luggage will be scanned and a customs officer will obtain your customs declaration form. Once you have cleared customs, proceed to the exit.

Your Pleasant Holidays Representative

If your vacation package includes transfers, look for your representative, who will be holding a "Pleasant Holidays" sign. Your representative will assist you with your luggage, ground transportation and any other needs you may have, as well as confirm the pick-up time for your return transfer to the airport.

Checking Into Your Hotel

Your accommodations are pre-paid. Please show your itinerary to the front desk. No hotel voucher is required. You will be asked to provide a credit card or cash deposit to cover any personal charges.

RETURNING HOME

Each U.S. citizen returning from the Caribbean is required to go through U.S. Customs when re-entering the country. Visit the U.S. Customs and Border Protection Web site at help.cbp.gov for details regarding items that may be brought into the United States from the Caribbean.

VISITOR INFORMATION

Currency

U.S. dollars are accepted virtually everywhere, especially in the resort areas. Major credit cards and travelers checks are widely accepted throughout the Caribbean.

Water

All major hotels and restaurants use purified water throughout. Most hotels provide bottled water in all rooms, and many hotels now have potable water delivered through their taps using an on-site purification system; there will be a note in your room if this is the case.

Electricity

The standard electrical service in the Caribbean is 110 volts (same as United States and Canada). Some electrical sockets do not accept three-prong or polarized plugs so it is recommended that you bring your own adapter.

THANK YOU FOR TRAVELING WITH PLEASANT HOLIDAYS

We look forward to serving you again during your next vacation to the Caribbean, Central America, Europe, Hawaii, Japan, Mexico, the South Pacific, the United States & Canada, and Cruise vacation packages.

IMPORTANT CONTACT INFORMATION

Prior to Departure

For general assistance call 1-800-448-3333.

Day of Travel

For assistance call 1-800-247-4958.

During Your Stay

For changes in your travel plans or to schedule activities and excursions, please call:

Anguilla *Island Reps*
9:00 A.M. - 5:00 P.M. 599-545-2990
After Hours contact: 599-553-7414

Antigua *St. James Travel & Tours*
Mon-Fri: 9:00 A.M. - 5:00 P.M., Sat: 9:00 A.M. - 1:00 P.M.
268-764-0682 or 268-764-0683 / After Hours contact:
268-764-0684

Aruba *De Palm Tours*
Mon-Fri: 8:00 A.M. - 5:00 P.M. 297-522-4400 or 297-522-4464

Bahamas
Great Exuma & Harbour Island
Contact your hotel for assistance

Nassau/Paradise Island ... *Bahamas Experience Tours*
5:00 A.M. - 12:00 A.M. 242-397-5001, 242-397-5002,
242-397-5003 or 242-397-5004 / After Hours contact:
242-323-1894

Barbados *St. James Travel & Tours*
Mon-Fri: 9:00 A.M. - 5:00 P.M., Sat: 9:00 A.M. - 1:00 P.M.
246-280-0214 or 246-280-0216 / After Hours contact:
246-280-0240

Bermuda *CEO Transport*
9:00 A.M. - 5:00 P.M. 441-234-4366
After Hours contact: 441-705-8681

Bonaire
Contact your hotel for assistance

British Virgin Islands
Virgin Gorda & Peter Island
Contact your hotel for assistance

Curaçao *Curaçao Actief*
4:00 A.M. - 10:00 P.M. 5999-433-8858

Dominica *Decide on Dominica*
Mon-Fri: 8:00 A.M. - 4:00 P.M. 767-255-1104
After Hours contact: 767-317-2234 or 767-616-8946

During Your Stay (Continued)

Dominican Republic..... *BD Travel*

La Romana, Punta Cana, Samana & Santo Domingo

6:00 A.M. - 10:00 P.M. 809-468-6517 or 809-933-3500

After Hours contact: 829-761-2336 or 829-761-7717

Puerto Plata

Mon-Fri: 8:00 A.M. - 6:00 P.M., Sat: 8:00 A.M. - 1:00 P.M.

809-320-2035 / After Hours contact: 809-284-4558

Grand Cayman (*shared transfers*) *Webster's Tours Ltd.*

7:30 A.M. - 4:30 P.M. 345-949-1433

After Hours contact: 345-928-1333, 345-917-6111 or

345-916-3289

Grand Cayman (*private transfers*)*Majestic Tours*

8:30 A.M. - 5:00 P.M. 345-949-7773

After Hours contact: 345-342-1321

Grenada *St. James Travel & Tours*

Mon-Fri: 8:30 A.M. - 4:30 P.M. 473-459-0003 or 473-459-0005

After Hours contact: 473-459-0003

Jamaica *Caribbean World*

Mon-Fri: 8:30 A.M. - 5:00 P.M., Sat-Sun: 9:00 A.M. - 1:00 P.M.

876-952-0400 or 876-952-6404 / After Hours & 24-Hour

contact: 876-533-0072, 876-772-2667 or 876-833-7116

Martinique..... *Karukera Tours*

8:00 A.M. - 5:00 P.M. 596-596-50-28-86

After Hours contact: 596-596-50-93-53

Puerto Rico *Rico Suntours*

8:00 A.M. - 5:00 P.M. 787-722-2080

After Hours contact: 787-502-2080

Puerto Rico *Dragonfly*

Mon-Fri: 8:30 A.M. - 6:00 P.M. (7:30 P.M. Nov - May), Sat:

8:30 A.M. - 5:00 P.M., Sun: 10:00 A.M. - 5:00 P.M. 866-247-2121

Emergency 24-Hours: 787-637-6424

St. Barts

Contact your hotel for assistance

St. Kitts & Nevis *Tropical Tours*

Mon-Fri: 8:30 A.M. - 4:30 P.M., Sat: 8:00 A.M. - 10:00 A.M.

869-465-4167 or 869-465-4039 / After Hours contact:

869-662-7090, 869-664-1111 or 869-662-5338

Saint Lucia *Barefoot Holidays*

Mon-Fri: 8:00 A.M. - 5:00 P.M. Sat & Holidays: 8:30 A.M. - 12:30 P.M.,

Sun: 9:00 A.M. - 3:00 P.M. 758-450-0507 / After Hours contact:

758-720-8383

St. Martin/Sint Maarten *Island Reps*

9:00 A.M. - 5:00 P.M. 599-540-7990

After Hours contact: 599-553-7414

U.S. Virgin Islands

St. Croix *Sweeny's Tours*

8:00 A.M. - 9:00 P.M. 340-513-8290 or 340-773-6700

After Hours contact: 340-773-9561

St. Thomas/St. John..... *Tropic Tours*

8:00 A.M. - 5:00 P.M. 340-774-1855

After Hours contact: 340-774-5674

St. Vincent & The Grenadines

Contact your hotel for assistance

Turks and Caicos *TCI Escapes*

9:00 A.M. - 9:00 P.M. 649-332-1092

After Hours contact: 649-232-0830

TRAVEL WISELY

U.S. Citizens

A valid U.S. passport is required for all U.S. citizens regardless of age when traveling between the United States and the Caribbean with the exception of Puerto Rico and the U.S. Virgin Islands.

Any person under 18 years of age is considered a minor for travel purposes. Minors traveling with only one parent must have a notarized written permission statement from the other parent. In the case of deceased or divorced parents, legal proof of custody must be carried to accept just one signature on the letter. Minors traveling unaccompanied or with anyone other than their legal parents or guardians must obtain an original notarized letter of permission signed by both parents. Airlines will also require the name, address and phone number of the person meeting the unaccompanied minor upon arrival in the Caribbean.

Non-U.S. Citizens

A valid passport is required. Green cards are not acceptable as a sole means of identification. Citizens of some countries may require a tourist visa. Check with your local consulate or go online to www.travel.state.gov for more details.

Airport Check-In

Arrive at the airport at least three hours prior to departure to ensure a smooth check-in process.

UPON YOUR ARRIVAL

Immigration Processing

You will be given a tourist card and customs declaration form during your flight to complete before you exit the airplane. Note: for travel to the Dominican Republic, the tourist card must be purchased at the airport upon arrival in destination. Visit godominicanrepublic.com for current tourist card information.

When you arrive at your destination you will first process through Immigration Control where your paperwork will be inspected and stamped. The immigration officer will return the tourist card to you as you will need to submit it to Immigration when you depart the Caribbean. **Keep your tourist card with your passport in a safe place throughout your stay.** Next, continue to baggage claim to get